



## **Warranty Statement**

**1395 South Marietta Pkwy SE Bldg 100, Suite 104**

**MARIETTA, GA**

**(404) 904-6297**

Orders placed with Glass Governor are subject to the terms and conditions stated in this document and these terms and conditions supersede and replace any and all terms and conditions previously published by Glass Governor. Glass Governor acknowledgement is expressly conditioned on the Customer's agreement to the terms and conditions stated in this document and such agreement will be in effect unless the Customer and Glass Governor agree in writing to the contrary within five (5) days from receipt of a copy of the Glass Governor General Terms and Conditions of Sale and Warranty. No failure of Glass Governor to object to any terms and conditions contained in any communication from the customer will be construed as a waiver of terms and conditions stated in this document or an acceptance by Glass Governor of any such terms and conditions.

This document contains the general agreement between Glass Governor and the Customer. The Customer's acceptance of products shipped by Glass Governor under this document will constitute acceptance by the Customer of all terms and conditions stated in this document. No other agreement, statements, representations, or promises made by Glass Governor that are not in writing and signed by the owner of Glass Governor. Glass and Customer will be binding upon Glass Governor:

The terms and conditions as set forth for specific products contained in any current Glass Governor price lists shall be considered Additional Terms and Conditions of this sale. Glass Governor and the Customer acknowledge that all of the terms and conditions of Glass Governor apply to all purchases.

Delivery of products covered by this document will be FOB Glass Governor plant except when the Customer has arranged for pick-up or is a regular scheduled route offered by Glass Governor. Products will be assumed to have been delivered in the same quality as when the products were loaded on the truck at the point of departure. Glass Governor will not be responsible for any cost incurred by the Customer for loss, damage, or delay caused by a carrier, shipper, or Glass Governor truck. The Customer is responsible for filing and recovering any freight or shipping damage claims.

Glass Governor warrants its Insulating Glass Units against material obstruction to vision due to defects in material or workmanship which results in film formation or dust collection on the internal glass surfaces caused exclusively from the failure of the hermetic seal, other than by glass breakage, for a period of five (5) years for Single Seal or ten (10) years for Dual Seal units from the date of manufacture. This warranty shall be VOID under any of the following circumstances: the unit is not continuously and adequately mechanically supported on all sides; the perimeter glazing materials are not compatible with the seal provided by Glass Governor; the glazing cavity is not effectively weeped to prevent water accumulation; the unit has been abused or has not been stored and/or installed in a good and workable manner; the unit is installed in a high-moisture environment (including, but not limited to, swimming pool enclosures, saunas, Jacuzzis, hot tub enclosures, or in a vehicle, skylight, or sloped glazing; the unit has been retrofitted with any type of film adhered to any glass surface; or the unit is installed outside of the Continental United States. Concerning the use of Glass Governor products; all insulating and glazing processes, including design, storage, cleaning and installation, must conform to current standards and specifications established in the "North American Glazing Guidelines for Sealed Insulating Glass Units for Commercial & Residential Use" published by IGMA.

Glass Governor tempered glass must not be modified or receive any fabrication such as grinding, drilling, sand blasting, it is not to be fabricated or modified, subsequent to tempering. Such modification or additional fabrication may seriously weaken the glass or alter its tempered characteristics and shall VOID any Glass Governor warranty. It is recommended that tempered glass not be exposed to temperatures at or in excess of 400°F for any sustained period of time. Such exposure can result in glass breakage.

In the event that any Glass Governor product fails to perform as warranted, Glass Governor' sole responsibility will be limited to the refund of the original purchase price or Glass Governor will have the option to replace the product or products at "no charge" F.O.B. Glass Governor manufacturing facility. In no event will Glass Governor be liable for cost incurred due to the removal or the reinstallation of products covered under the Glass Governor' warranty.

Terms of payment 1% 10 days Net 30 days for qualified accounts, COD, Certified funds, Cash, CIA, Visa, Master Card, and American Express.